

NATIONAL 9-1-1 EDUCATION MONTH APRIL 2018

WHEREAS, 9-1-1 is nationally recognized as the number to call in an emergency to receive immediate help from law enforcement, fire, emergency medical services; and

WHEREAS, 9-1-1 was designated by Congress as the national emergency call number under the Wireless Communications and Public Safety Act of 1999 (Public Law 106-81); and

WHEREAS, the ENHANCED 911 Act of 2004 (PL 108-494) established implementation of Enhanced 9-1-1 as a high priority for homeland security and public safety; and

WHEREAS, because people of all ages and physical conditions use 9-1-1 (including children), it is essential to educate the entire community on the proper use of 9-1-1; and

WHEREAS, misuse of 9-1-1 is widespread including prank calls and calling 9-1-1 for non-emergency purposes (e.g., to ask for the current time or the hours the courthouse is open or to report a missing pet) which wastes law enforcement, fire and EMS resources, can lead to motor vehicle crashes and potentially delays responders in reaching scenes of real emergencies; and

WHEREAS, the public should call 9-1-1 first and fast when there is an immediate threat to life, limb or property such as when a crime is in progress or appears likely to occur right away, when a fire has begun or when someone suddenly begins to suffer chest pain, difficulty breathing, slurred speech, weakness on one side of the body, extensive bleeding and/or loss of consciousness; and

WHEREAS, if there any doubt on whether to call 9-1-1, one should dial 9-1-1 without delay; and

WHEREAS, individuals calling 9-1-1 should stay calm, give the address where the emergency is happening, answer the call taker's questions, follow the call-taker's instructions, remember that the questions and instructions do not delay sending public safety resources to you and stay on the line until the call-taker says you can hang up; and

WHEREAS, 9-1-1 call-takers and dispatchers are skilled in and devoted to their work, are a critical part of the emergency response system and should be recognized as such; and

NOW, **THEREFORE**, the Hinds County Board of Supervisors hereby (1) proclaims April 2018 as National 9-1-1 Education Month, (2) calls upon residents of and visitors to Hinds County to observe this month by familiarizing or re-familiarizing themselves and their children on using 9-1-1 correctly (with numerous videos available via an internet search for "videos teaching proper use of 9-1-1," of which there are dozens to view on YouTube and other online sources); and (3) encourages the citizenry to join the Board in thanking and commending all 9-1-1 call-takers and dispatchers for their vital service.

SO RESOLVED AND ORDERED, this the 2ND day of APRIL, 2018.

HINDS COUNTY BOARD OF SUPERVISORS

	gan, President ict Four	
Robert Graham District One	Darrel D. McQuirter, Vice-President District Two	
Peggy Hobson-Calhoun District Three	Bobby McGowan District Five	B
Attest: Eddie Jean Carr Chancery Clerk	60000	3